## **Financial education for** young people: How can we best support the students of tomorrow?



\* blackbullion

## We're on a mission to change the face of student money.

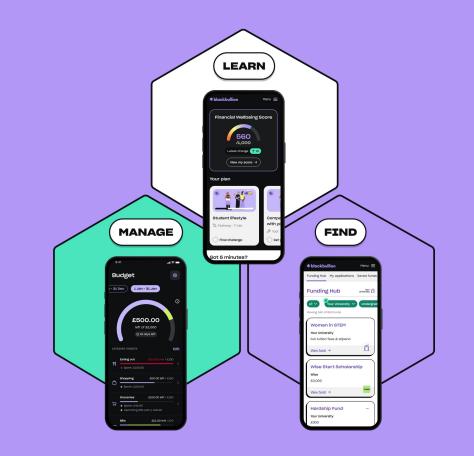
## 325,000 students. 60+ universities. £25m in additional funding opportunity.



60 institutions (and counting)



### Students are whole and wish to be holistically looked after



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#### What do you think your institution isn't doing as well as you'd like?

Open text poll 🗹 29 responses 🕹 29 participants

- Anonymous සී Collaboration with academics
- Anonymous 8
- Providing a consistent message across the institution ensuring academics/marketing/recruitment are delivering the same messages (eg on finances and access)
- Anonymous 8 The straplines are always about the end goal (work)
- Anonymous 8
- Not informing students of support available (like access programmes, scholarships, bursaries etc)
- Anonymous 8 Scholarships
- Anonymous පී Funding for school travel
- Anonymous 8 Assuming students have a bank of mum and dad
- Anonymous 8 Focusing solely on employability rather than the university experience as a whole
- Anonymous 8 Imfo

Anonymous

8 Small budgets for recruitment/outreach

Anonymous පී

Providing students with enough information at events (prospectus doesn't include grade requirements)

- Anonymous 8 Maintaining standards
- Anonymous 8 Including academics in recruitment
- ස Anonymous Catering to parents
- Anonymous 8 Not enough work getting brand out to students pre 16
- Anonymous ස Highlighting accessibility support
- Anonymous 8 Scholarship and bursary
- Anonymous 8 Transitioning to independent learning
- Anonymous පු Not committing to one single brand idea
- Anonymous 8 Contextual scholarships for WP students that address APP targets

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#### What do you believe your institution is doing well to financially prepare pre-arrival students for university?

- ള Anonymous
- Honest reality check eg on SFE parental contribution

#### g Anonymous

Communicating with the audience about their bursaries and opportunity to claim money back or draw down from bursaries/support funds

Anonymous Including student finance information in all outreach presentations

#### e Anonymous

Sharing 'money diaries' of what students actually spend at uni with prospective students

- Anonymous Knowledge of scholarships available
- Anonymous Funded access programmes
- Anonymous Outreach staff helping students have realistic understanding of student loan
- Anonymous Student finance talks stands and comms
- Anonymous WP support

- Anonymous Budgeting life skill sessions
- Anonymous Student Support Package
- Anonymous Travel bursary for the open day
- Anonymous Open day travel bursary
- Anonymous Pre-arrival programmes
- Anonymous Sending info in comms
- Anonymous Offer of budgeting talks at colleges Student finance talks Travel bursary for open days and OHDs
- Anonymous Emails specifically about bursaries and scholarships to highlight them to students.
- Anonymous Finance & money management talks at open days
- Anonymous Bursaries and scholarships
- Anonymous Information sessions for potential postgraduate students

LET'S START WITH WHERE THEY ARE AT

## Money perception

When we surveyed students in January 2024, **97% felt they needed more money**. The average **additional funding** they said they required was <u>£621 per year</u>.

85% of students said they were worried about money, and 54% said it impacted their mental health.

It is natural to evaluate these responses with some cynicism. After all, we all have money worries and would like more. We might even decide that young people need to learn some of life's harsh lessons, and managing a tight budget is one of these lessons. 97%

of students felt they needed more money

85%

of students said they were worried about money

54

of students said it impacted their mental health FIRST THE GOOD NEWS

### The government announced changes... what do students think?

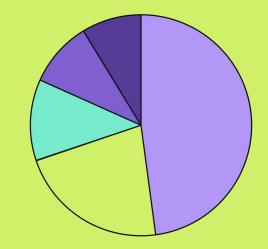
Does this change influence your decision to go to or remain at university?

No influence Less likely to go to or remain at university

More likely to go to or remain at university

Much more likely to go to or remain at university

Much less likely to go to or remain at university



BUT EXPECTATIONS HAVE BEEN CHANGED

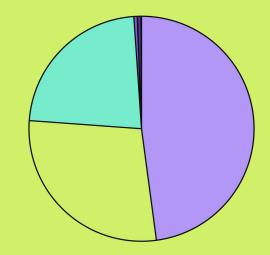
## The government announced changes... what do students think?

Do these changes alter your expectations of what services, support and guidance the university provides on a day to day basis?

I'd expect a lot more support 🔲 I'd expect a little more support

No difference I'd expect a little less support

I'd expect a lot less support



THE REALITIES FOR STUDENTS

## They are losing sleep. What does this mean for HELOA members?

Number of learners engaging with Blackbullion midnight to 6 am between May and October:

- Achievement awarded (unique users)



May 6 May 20 Jun 3 Jun 17 Jul 1 Jul 15 Jul 29 Aug 12 Aug 26 Sep 9 Sep 23 Oct 7 Oc

## The impact of cognitive fatigue

- Difficulty concentrating and staying focused when performing tasks, making decisions, and following conversations
- A longer time necessary to complete mental
- tasks that someone typically performs quickly
- 3 Manifestation of forgetfulness and difficulty recalling information or events

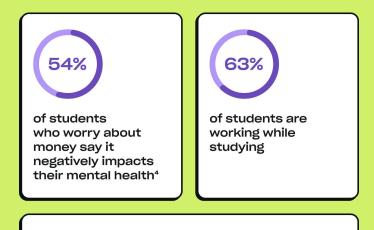


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(2)

- Reduced ability to solve complex problems or think critically
- Limited creativity
- More frequent mistakes

#### Other contributors to cognitive fatigue



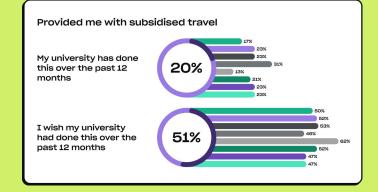
#### 3 in 4

students who say money worries impact their mental health report feelings of hopelessness

7 in 10 feel isolated<sup>5</sup>

More financial worry with high transport costs and time lost to commute adds to this cognitive fatigue





## Students' relationship with debt

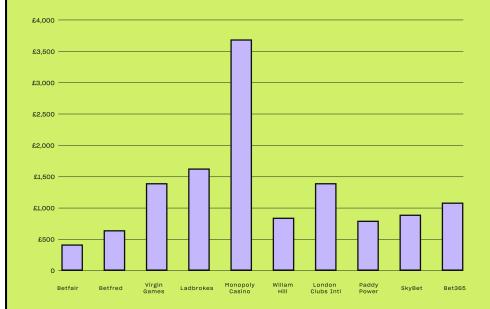
#### Klarna Case Study:

- 2245 have spent a total of £1,566,000 with Klarna.
- The average transaction amount is £34.37.
- There have been 49,522 transactions in total over one year.

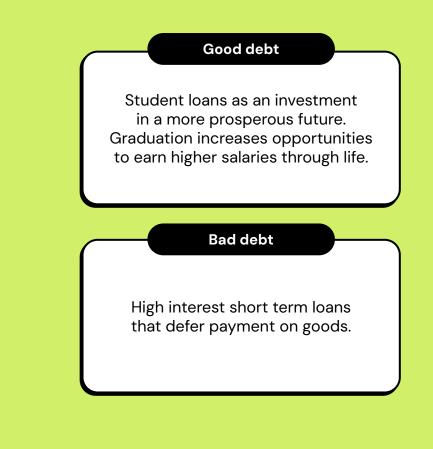
#### Charges:

- Taxes £1,128.69
- Bank charges: £2,429.33
- Borrowing and loans: £3,845.11

Average spend by gaming merchant in the last year:



### Helping shape a positive mindset to debt



## Let's talk about budgeting earlier

Students lose sleep over money in August.

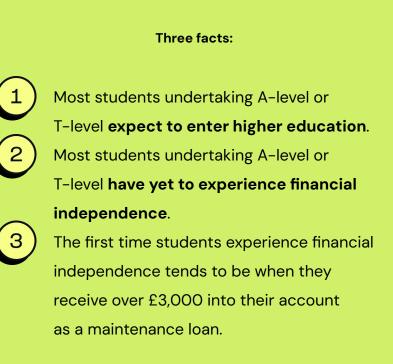
Mental ill-health is better prevented than cured.

Almost half of students wanted financial education in the past year. Many of these are Freshers.



of students wish they had had access to financial education in the past 12 months

## When and where we have the conversation



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#### How can we help students take responsibility for their financial education?

Open text poll 🗹 34 responses 🛛 28 participants

- Anonymous
- Maybe support could be a compulsory part of induction so they attend and engage with this support
- Anonymous Use current student experiences to help
- Anonymous Communicate with parents/carers too
- Anonymous Holistic education earlier.
- Anonymous

Being open and frank - telling them some of these stats - because I think the basic facts form a great basis for understanding the need to budget

Anonymous

Practical sessions - I run a session where students go into the local supermarket then head back to campus and cook a full meal

- Anonymous How do we get them to engage with those workshops though?
- 8 Anonymous Host sessions for students and parents in terms of budgeting.
- Anonymous They need good expanding habits on their social media feed

- Anonymous Start education and support classes/workshops from an earlier age not just sixth form and college
- Anonymous Start budgeting ourselves
- Anonymous Encourage parents to get involved in the talks with money
- Anonymous YouTube vids

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- Anonymous Understanding price of home made meals against takeaways/restaurants
- 8 Anonymous Include practical hints and tips in conversion messaging
- 8 Anonymous Start budgeting classes in school before they start sixth form
- Anonymous Signpost to resources as clear and quickly as possible (low attention span)
- Anonymous Dedicated workshops at open days
- Anonymous Budgeting classes from early age
- Anonymous Day in the life TikTok of student spending

## Letting technology do the heavy lifting

Available to all

https://app.blackbullion.com/



## How Blackbullion helps all students

Available to all

**Blackbullion.com** 

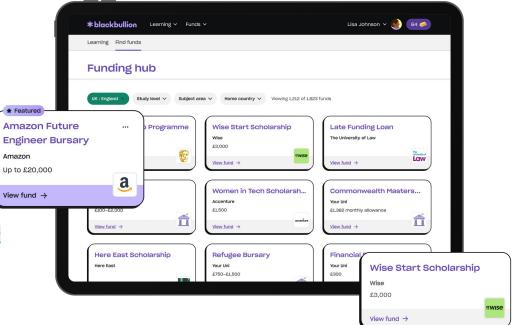


## Access to funds & scholarships

Funds are available to all students

**Blackbullion.com** 

If you don't already have the <u>Funds Management</u> <u>System</u> at your institution and would like to cut application processing down by 90% and get money into the hands of your students in under 60 seconds give us a call – we'd love to chat



## And free learning pathways

Funds are available to all students

#### **Blackbullion.com**

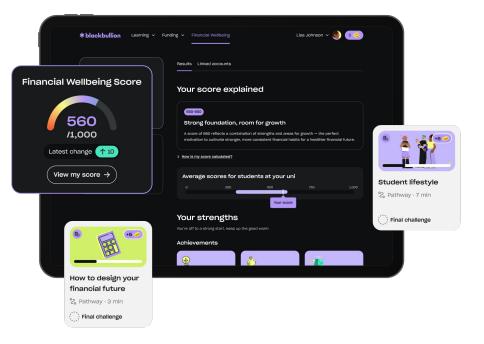
Students across the country use Blackbullion's free learning – if you want to know how many from your campus please feel free to drop me a note



## What Blackbullion partners get

Partners only

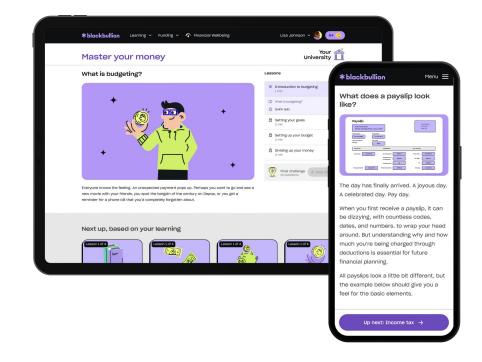
If you want to get the full <u>Blackbullion learning</u> <u>platform</u> at your institution we'd love to hear from you



## Extensive learning from Freshers to Graduation and beyond

Partners only

If you want to get the full <u>Blackbullion learning</u> <u>platform</u> at your institution we'd love to hear from you



## Who is Blackbullion? An advocate, supporter and mentor to students.

We are the all-in-one money management space for students that supports them before, during and after their studies.

vivi@blackbullion.com +447837272963

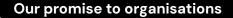


We will help you learn about money so you can develop financial skills and confidence for life. We will help you find additional money you might be eligible for. We will help you manage your money while you're studying.

## Who is Blackbullion? Partnering with Colleges, Universities and Business.

Blackbullion is the award-winning ecosystem changing the lives of students. Trusted by 75+ universities, colleges and businesses to save time and money while improving recruitment and retention.

vivi@blackbullion.com +447837272963



We are an invaluable tool, deeply embedded within universities and colleges that has a demonstrable impact on student financial wellbeing, outcomes and retention. While saving staff significant time in reduced admin.

#### Final If you could wave a magic wand what support would you magic up (other than money!)

Open text poll 🖸 19 responses 🔗 17 participants

e Anonymous

Senior leaders who listen and act Compulsory student life sessions early in degree

- Anonymous Stats around finances to higher ups - to ensure they have more understanding of what the reality of student and parent/carer incomes
- Anonymous Bread and peace
- Anonymous Teaching you how to use technology tools properly (e.g Generative AI)
- Anonymous Proper public disproving and shaming of financial fear mongers
- Anonymous More staff to get these messages across to all audiences
- Anonymous Financial training for outreach staff to become more aware of the issues, resources and realities of student money
- Anonymous Having budgeting on school curriculums

- 8 Anonymous Training for universities - from enquiry to alumni - compulsory?
- Anonymous Abolish landlords
- Anonymous
  Budgeting buddies 2nd/3rd year students supporting 1st years
- Anonymous Sense of belonging for all
- 8 Anonymous Making it compulsory to cover budgeting in welcome week lectures
- Anonymous Better quality off campus/private landlord housing
- Anonymous Fair access to information about Higher education for all
- Anonymous Personalised support
- Anonymous
  1:1 support for students- regular check ins about all aspects of student life
- Anonymous Senior buy in
- Anonymous Accomodation cost cap

# We're changing the face of GenZ money. Join us.



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